**ITOPS-003 – Patch Management**

The solution scans and patches vulnerabilities

Vulnerability patch scanners were configured in the infrastructure using the AWS System Manager module and its Patch Manager component. The Compliance Report was reviewed for this purpose.

For operational reasons, and to avoid installing an update that could affect business continuity, only the patch scanning and evaluation option was configured, and its installation was performed manually.

A screenshot of a computer

AI-generated content may be incorrect.

A screenshot of a computer

Description automatically generated

**Acknowledgment & Acceptance**

Please sign below to acknowledge that you’ve received, reviewed, and understood the security responsibilities.

**Customer Name:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
**Signature:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
**Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_